

## WARRANTY

Ruukki Products AS (hereinafter Ruukki) hereby guarantees to the Buyer that, subject to the limitation referred to in this document, the colour-coated profiled roofing sheets (for example, Armorium™, Adamante™, Teraskivi™ FEB Forma, Teraskivi™ Eco, Finnera™), standing seam roofing sheets (for example, Classic™ NextGen, Classic™, Classic™ Economy, Standing seam profile SR27-545) and the low roofing sheets and façade cladding panels (for example, S18, T15, T19, T20, T45) (hereinafter Product(s)) conform, in terms of aesthetic and technical performance, to the following quality level:

The aesthetic performance warranty covers the flaking, cracking or peeling of the Product surface and significant and irregular changes in colour. The technical performance warranty covers the rusting through of the Product so that corrosion does not form holes in the even surface of the Product. Furthermore, the technical performance warranty applies to all manufacturing defects in the quality of the Products` coatings.

The warranty period begins on the day the Product was purchased.

### Warranty period

Quality class	Technical performance (years)	Aesthetic performance (years)
Ruukki® 50 Plus	50	25
HIARC	50	20
Ruukki® 50	50	15
Ruukki® 40	40	15
Ruukki® 30	30	10

## Warranty is subject to following terms and conditions:

1. The Product has been purchased from Ruukki or from an authorized dealer.
2. The Product has been taken into use within six (6) months of the purchase date.
3. The installation, annual inspections and maintenance of the Product have been properly carried out in accordance with Ruukki's installation and maintenance instructions.
4. Furthermore, the warranty is valid subject to the following terms and conditions:
  - a. This warranty is valid when the Product is used under normal climatic conditions.

The warranty is not valid for use in particularly corrosive environments or aggressive climates such as marine environments, or in constant contact with water, chemicals, ash, cement, dust, soot, algae or manure.
  - b. The warranty does not cover damage resulting from continuous heat of over 60 degrees, natural or environmental disasters, and exceptional levels of pollution, fire, accidents or radiation.
  - c. Water must be able to drain freely off the surface of the Product.

In addition, it should be ensured that screws, nails and other fasteners, roof safety products, skylights, chimneys, ventilation ducts and other ducts, inadequately sealed and/or constructed verges, ridges, valleys, seams and sheet overlaps do not allow unlawful drainage of water and/or other contaminants to the backside of the Product.
  - d. The warranty does not cover faults and/or damage caused by external factors, transportation, storage, handling at the site or installation, or by chemical reactions between the Product and any other building material or structural element.
  - e. The Product must not be cut using an angle grinder with a cut-off disc, or any other device that produces heat.
  - f. The warranty does not cover faults attributable to the cutting edges or ducts of individual sheets where the metallic core of the sheet is directly exposed to the climate.
  - g. Warranty against significant and uneven alteration in color applies to the range of standard colors as defined in the product declaration at the time of purchase and in conditions where climatic exposure, such as solar radiation, is even across the surface of the Product.
  - h. Any scratches, cuts or abrasions which penetrate the protective surface treatments of the Product, that is, paint-coating and/or galvanized layer of the Product, must be immediately repainted after initial cause with suitable touch-up paint. All traces of rust spots on surface area or eaves edges must be attended to with the repainting procedure of that given area within reasonable time after recognition.
  - i. After the aesthetic warranty period, full repainting of the Product, at Purchaser's own expense and in accordance with the maintenance instructions, is required when a maximum surface area of ten (10) percent or ten (10) square meters, whichever is lesser, of the protective colorcoating of the Product becomes suspect to wearing out, flaking, cracking or peeling.

## Claims under the warranty

Warranty claims must be made in writing by registered mail within thirty (30) days from the time the defect is or should have been discovered and at the latest before the end of the warranty period to:

Ruukki Products AS, Turba 7, 80010 Pärnu, Eesti

The claim must include the name, address and telephone number of the person making the claim, the date of purchase of the product, proof of purchase, together with an explanation of nature of the defect and when it was first noticed.

## Remedies

Ruukki hereby reserves the right to inspect the damaged Product on site and to remedy the observed defects either by providing repair paint or by replacing the damaged part(s) of the Product or by reimbursing the value thereof to the purchaser, whichever remedy Ruukki may choose. The Product shall be remedied to correspond insofar as possible its age. The above remedies shall be performed within Ruukki's product range available at the time of remedy which might cause differences in shape and colour compared

with the original Product.

Ruukki's liability under this Warranty is limited to the cost of the damaged parts of the Product. The cost of changing a replaced part of the Product is expressly excluded from Ruukki's liability. Any liability for indirect or consequential

loss or damage of any kind including, but not limited to, damage to a building or its contents, business interruption, loss of use, damage to property or equipment, incurred or suffered by the Purchaser due to the defect of the Product is excluded. The replacement, repair or refinishing of the Product shall not extend the term of the original warranty.

## General terms and conditions

Notice that this Warranty is in addition to and does not affect the consumer's statutory rights.

This warranty shall be governed by and construed in accordance with the laws of the seller's country of domicile.

The warranty is conditional upon the Purchaser making payment in full without withholding.

This warranty supersedes any other warranties to the extent referred to in this document irrespective of whether such warranty was given directly or indirectly (for example warranties issued by agents, distributors or some other party than Ruukki).

Subject to the above terms and conditions, this warranty applies to Products sold after 25.07.2016.

**Ruukki Products AS**

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